



NECESSARY PRODUCTS & SOLUTIONS



March 23, 2020

Dear Customer,

As individual states take more drastic measures to curb the spread of the Covid-19 Coronavirus, we wanted to share an important update. Under the guidelines of the U.S. Department of Homeland Security, NPS Corporation's Towel and Tissue Products Division and Spill Control Products Division are deemed "Essential Businesses." Our Towel and Tissue products are used for improved hygiene and sanitation while our Spill Control products meet a variety of needs, especially for use in hospitals and laboratories. We are very proud to be serving you and our country as we do our utmost to combat the Covid-19 Coronavirus.

We intend to remain open to make sure you and your customers can continue their critical role in this crisis. As always, we are committed to meeting your demand and ensuring you get product when and where you need it. Note that all of our manufacturing plants and warehouses located in Anchorage, AK; Champaign, IL; Chicago, IL; Cudahy, WI; Green Bay, WI; Lenoir, NC; Lexington, TN; Port Arthur, TX; Salt Lake City, UT; and Seattle/Kent, WA are all operating at 100%.

The health and safety of our employees remains an absolute top priority – we are meeting and exceeding all Centers for Disease Control (CDC) guidelines for facility and equipment cleaning, health screening and social distancing. Rest assured, if an employee feels unwell in any way, they will remain home until they are healthy.

Thank you for being our customer and for all you are doing to help our nation through this Coronavirus pandemic. Our mission as a company is clear. We will do everything in our power to take care of our customers while ensuring the safety of our employees. Until the Covid-19 is behind us, nothing else matters. If you have any concerns or questions, please don't hesitate to reach out to your NPS representative or call one of our customer service departments. Towel and Tissue customer service is available at (800) 558-5066 or cs@npscorp.com while Spill Control can be reached at (800) 615-8699 or cs@npsspillcontrol.com. We will continue to send out updates as the need arises.

Sincerely,

Andy Hetzel, Jr.
President and CEO

Ben Brumfield
Sr VP, Global Spill Control
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Joseph R. Burke
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